

How to Use the Telephone - Types of Calls You May Get:

What services do you offer?

Services Offered by Choices for Women Resource Center

- Free pregnancy tests
- Confidential and educational peer counseling on all options to be able to make the most informed decision possible
- Earn While You Learn (EWYL) individualized education curriculum of prenatal care, parenting and life skills will allow you to earn boutique bucks to spend in our blessing boutique.
- Emotional and personal support
- Free ultrasounds (Look in appointment book)
- Blessing Boutique – is like a clothes closet with maternity clothes, baby clothes up to 4T, diapers, wipes, formula and other baby supplies (Schedule appointment in book)
- Adoption referral
- Housing referral
- Referral to other organizations for needed resources
- Healing Choices class for those who have experienced an abortion. (Without instructor at this time)

What are your hours?

Our hours are 9 am – 3 p.m. Monday – Friday and

Thursday evenings from 4 p.m. – 8 p.m.

Need to schedule an appointment

We take our last client at 2:00 and 7:00.

The blessing boutique will be offered anytime a Client Advocate is available.

Harassing Phone Calls/Fake Phone Calls:

Take them seriously. Direct call to Executive Director. Appropriate Response: “This entity operates to provide information about pregnancy related concerns to serious callers. If you’d like to be taken sincerely please call back with a serious call. Thank you.” or “I’m sorry, I have to end this phone call now. I would like to speak with you in person. Can I make an appointment for you?” Hang Up.

Politically Angry Calls:

“We are an entity created to provide life-affirming options to callers in need of pregnancy resources. Are you in need of pregnancy resources?”



How do I get there?

From I-64 South from Georgetown/Greenville

Take the last New Albany Exit
Go Straight
Turn left on Market Street
Go left onto Vincennes (Market will end on Vincennes)
Take a right on Spring Street
We will be on the left before the next light.
Enter the brick building near the alley

From I-64 North from Louisville

Take the first New Albany exit
Go straight (this will be Elm Street)
Go down Elm until Silver
Turn right on Silver
Large Brick UMC Church on corner
Turn into alley just past the church
Our parking lot will be on the left past Swifty gas station
Enter brick building near alley.

From Charlestown Road

Go to Silver Street and turn left (Left hand turn lane)
You will turn between the Church of God and the cemetery
Travel down Silver Street
After you pass Elm Street and the Silver Street UMC,
turn right into alley behind Swifty gas station
Our parking lot is behind the brick building.
Enter at the door nearest the alley

From I-65 South Clarksville

Take Exit 4, Lewis & Clark Parkway
Take the New Albany Exit (Highway 62)
As you enter New Albany, the street becomes Spring Street
Go thru first stop light.
Turn right into our drive immediately pass Swifty Gas Station
Our parking lot is behind the brick building
Enter at the door nearest the alley.

From I-65 North Louisville/Jeffersonville

Traveling on I-65 North
Take Exit 1 – New Albany/Stansifer Ave
Keep going straight and follow the New Albany signs.
Follow the New Albany/Brown Station's Way signs.
As you enter New Albany, the street becomes Spring Street
Go thru first stop light.
Turn right into our drive immediately pass Swifty Gas Station
Our parking lot is behind the brick building
Enter at the door nearest the alley.

I Think I Am Pregnant. Can You Help? – Yes I can. I can make an appointment for you to come into the center for a free, confidential laboratory-quality pregnancy test as well as peer-counseling. (Make the appointment as soon as possible. You do not have to wait for availability on schedule.)

How Long Will the Pregnancy Test Appointment Take? – Most pregnancy tests take 3-5 minutes; however, plan on 45-60 minutes to get information, do your pregnancy test and discuss your concerns.

Medical questions – Let the caller know that we are not a medical facility and refer them to a doctor or county health department.

Do you provide Birth Control? – We don't provide or refer for birth control, but we are here to help you sort through the concerns you may have about sexual activity.

Client checking if they can get diapers yet or needing help with baby items- Take their first and last name with the correct spelling, birthday and phone number. We have clients that have the same name. We also have clients where either partner or a grandparent comes in for assistance. See if she is already a client. Schedule her for an initial visit EWYL if she has not been here since September, 2008. If she is a new client, schedule the client with her an EWYL Mentor. She will have her initial visit and subsequent visits can be scheduled as often as we have mentors available.

Client wanting to schedule an appointment:

For EWYL: See how to schedule an appointment in the white binder on the front desk or in the training manual.

For ultrasound: See ultrasound policy. Get first day of last period and schedule at least 10 - 28 weeks. If it is an abortion minded client who wants faster assistance, refer to A Woman's Choice, 502-589-9400, 101 W. Market in Louisville or ultrasound techs labeled on top of computer screen.

Donation questions – Some people want to know what we take in the form of donations. We take maternity clothes, infant to 4T clothes and any baby items including baby furniture, beds, strollers, car seats if they are newer they two years old. We do not take used stuffed animals or children's toys.

Someone asking if another person has appointment or is in the building – Remember all of our services are confidential and we are not allowed to give out that information. Make this a standard rule even if you know the people were related or came in together before.